

Virtual Service Locations

The IRS has recently launched 12 virtual service workstations,

Ten IRS Offices have Virtual Service at the following locations:

- Bridgeport, W.Va. (11 Chenoweth Dr. Bridgeport, WV 26330)
- Colorado Springs (2864 S. Circle Dr. Colorado Springs, CO 80906)
- Fresno (2525 Capitol St Fresno, CA 93721)
- Harrisburg (228 Walnut St. Harrisburg, PA 17108)
- Jonesboro Ark. (615 S. Main St., Jonesboro, AR 72401)
- Laguna Niguel, Calif. (24000 Avila Rd. Laguna Niguel, CA 92677)
- Miami (51 S.W. First Ave. Miami, FL 33130)
- Richmond (400 N. Eighth St., Richmond, VA 23219)
- Rothschild, Wis. (10208 Park Plaza, Rothschild, WI 54474)
- Utica, N.Y (10 Broad St. Utica, NY 13501)

The IRS has also partnered with community organizations at two locations:

- Bellefonte, Pa. – Retired Senior Volunteer Program, Willowbank Building 420 Holmes St., Bellefonte, PA, 16853 and
- Prescott, Ariz. – Catholic Charities, 434 W. Gurley Street, Prescott, AZ 86301

At these locations, taxpayers can receive IRS assistance through teleconferencing.

Taxpayers who need assistance from the Taxpayer Advocate Service can visit the Virtual Service Delivery Site in Tampa, FLA at the IRS office at 3848 West Columbus Drive, Tampa, Florida 33607

This new technology may be added to other locations in the future.