



# Workforce Innovation and Opportunity Act (WIOA) Information Sheet

The Workforce Innovation and Opportunity Act (WIOA) (Public Law 113-128) was signed into law July 22, 2014. It superseded the Workforce Investment Act (WIA) of 1998 (Public Law 105-220). The WIOA is designed to help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with the skilled workers they need to compete in the global economy. Title I authorizes programs to provide job search, education, and training activities for individuals seeking to gain or improve their employment prospects, and establishes the One-Stop delivery system. In addition, Title I of the WIOA establishes the governing structure and the performance accountability for all programs authorized under WIOA. Title I programs are administered by the US Department of Labor (DOL), primarily through its Employment and Training Administration (ETA).

## **Customers will be able to easily:**

- Receive a preliminary assessment of their skills levels, aptitudes, abilities, and support service needs.
- Obtain information on a full array of employment-related services, including information about local education and training services providers.
- Receive help filing claims for unemployment insurance and evaluating eligibility for job training and education programs or student financial aid.
- Obtain job search and placement assistance, and receive career counseling.
- Have access to up-to-date labor market information that identifies job vacancies, skills necessary for in-demand jobs, and provides information about local, regional, and national employment trends.

Provisions of the Act promote individual responsibility and personal decision-making using Individual Training Accounts that allow adult customers to “purchase” the training they determine best for them. The WIOA authorizes “core” services which will be available to all adults with no eligibility requirements, and “intensive” services for unemployed individuals who are not able to find jobs through core services alone.

## **Core services will include:**

- Initial assessment of skills and needs
- Information about available services
- Job search and placement assistance (including career counseling)
- Labor market information (which identifies job vacancies, skills needed for in-demand jobs, and local, regional, and national employment trends)
- Some follow-up services to help customers keep their jobs once they are placed

## **Intensive services will include:**

- More comprehensive assessments
- Development of individual employment plans
- Group and individual counseling
- Case management

The WIOA also authorizes the provision of supportive services (e.g. transportation) to assist participants receiving the other services and the provision of temporary income support to enable participants to remain in training.

You may use the following link to locate and access your state’s Career One-Stop Center:

<https://www.careeronestop.org/>