



Department of the Treasury  
Internal Revenue Service  
Atlanta, GA 39901-0010

Notice	CP11
Tax year	2017
Notice date	January 30, 2018
Social security number	nnn-nn-nnnn
To contact us	Phone 1-800-xxx-xxxx
Your caller ID	nnnn

JAMES & KAREN Q. HINDS  
22 BOULDER STREET  
HANSON, CT 00000-7253

Changes to your 2017 Form 1040

## Amount due: \$435.73

We found miscalculations on your 2017 Form 1040, which affect the following areas of your return:

- Child Tax Credit
- Earned Income Tax Credit

We changed your return to correct these errors. As a result, you owe \$435.73.

### What you need to do immediately

### Billing Summary

Tax you owed	\$1,828.00
Payments you made	-1,624.00
Failure-to-file penalty	210.00
Interest charges	21.73
<b>Amount due by February 20, 2018</b>	<b>\$435.73</b>

Review this notice and compare our changes to the information on your tax return

### If you agree with the changes we made

- Pay the amount due of \$435.73 by February 20, 2018, to avoid additional penalty and interest charges.
- Pay online or mail a check or money order with the attached payment stub. **You can pay online now at [www.irs.gov/payments](http://www.irs.gov/payments).**

Continued on back...



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## Payment

- Make your check or money order payable to the United States Treasury.
- Write your social security number (nnn-nn-nnnn), the tax year (2017), and the form number (1040) on your payment.

INTERNAL REVENUE SERVICE  
AUSTIN, TX 73301-0023

**Amount due by  
February 20, 2018**

**\$435.73**

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What you need to do immediately –  
**continued**

**If you disagree with the changes we made**

- If you contact us in writing within 60 days from the date of this notice, we'll reverse the change we made to your account. You don't need to provide an explanation or additional documents when you request the reversal, but we'll consider any information you provide us. However, we may forward your case for audit if you don't justify the reversal and we believe the reversal is in error. After we forward your case for audit, the audit staff will contact you within 5 to 6 weeks to fully explain the audit process and your rights, and you may need to provide an explanation or additional documents. After the audit, you'll have formal appeal rights, including the right to appeal our decision in the United States Tax Court before you have to pay the additional tax.
- If you don't contact us within 60 days, we won't reverse the change and you must pay any additional tax. You'll have no right to appeal our decision before payment of any additional tax. You may, however, file a claim for refund after payment. Generally, you must submit the claim within 3 years of the date you filed the tax return, or within 2 years from the date of your last payment for this tax, whichever is later.

**If you disagree with the amount due**

Call us at 1-800-xxx-xxxx to review your account with a representative. Be sure to have your account information available when you call.

We'll assume you agree with the information in this notice if we don't hear from you.

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Back of payment stub

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## Payment options

### Pay now electronically

We offer free payment options to securely pay your tax bill directly from your checking or savings account. When you pay online or with your mobile device, you can:

- Receive instant confirmation of your payment
- Schedule payments in advance
- Modify or cancel a payment before the due date

You can also pay by debit or credit card for a small fee. To see all of our payment options, visit [www.irs.gov/payments](http://www.irs.gov/payments).

### Payment plans

If you can't pay the full amount you owe, pay as much as you can now and make arrangements to pay your remaining balance. Visit [www.irs.gov/paymentplan](http://www.irs.gov/paymentplan) for more information on installment agreements and online payment agreements. You can also call us at 1-800-xxx-xxxx to discuss your options.

### Offer in Compromise

An offer in compromise allows you to settle your tax debt for less than the full amount you owe. If we accept your offer, you can pay with either a lump sum cash payment plan or periodic payment plan. To see if you qualify, use the Offer in Compromise Pre-Qualifier tool on our website. For more information, visit [www.irs.gov/offers](http://www.irs.gov/offers).

### Account balance and payment history

For information on how to obtain your current account balance or payment history, go to [www.irs.gov/balancedue](http://www.irs.gov/balancedue).

If you already paid your balance in full within the past 21 days or made payment arrangements, please disregard this notice

If you think we made a mistake, call 1-800-xxx-xxxx to review your account.

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## If we don't hear from you

Pay \$435.73 by February 20, 2018, to avoid additional penalty and interest charges.

**Changes to your 2017 tax return**

We changed your information because:

- We didn't allow part or all of your child tax credit and/or additional child tax credit on page 2 of your tax return. One or more of your children exceeds the age limitation.
- We changed the amount claimed as Earned Income Credit (EIC) on your tax return. The amount claimed as EIC was figured or entered incorrectly on your tax return.

**Your tax calculations**

Description	Your calculation	IRS calculation
Adjusted gross income, line 21	\$13,829.00	\$13,829.00
Taxable income, line 27	\$0.00	\$0.00
<b>Total tax, line 37</b>	<b>\$1,828.00</b>	<b>\$1,828.00</b>

**Your payments and credits**

Description	IRS calculations
Income tax withheld, line 38	\$0
Estimated tax payments, line 39	0
Other credits, line 40, 41a-43	1,624.00
Other payments	0
<b>Total payments and credits</b>	<b>\$1,624.00</b>

**Penalties**

We are required by law to charge any applicable penalties

**Failure-to-file**

Description	Amount
<b>Total failure-to-file</b>	<b>\$210.00</b>

We assess a 5% monthly penalty for filing your return late for each month or part of a month the return is late, for up to 5 months. When a penalty for paying late applies for the same month, the amount of the penalty for filing late for that month is reduced by the amount of the penalty for paying late for that month. The penalty for paying late is 1/2% for each month or part of a month. We base the monthly penalty for filing late on the tax required to be shown on the return that you didn't pay by the original return due date, without regard to extensions. We base the monthly penalty for paying late on the net unpaid tax at the beginning of each penalty month following the payment due date for that tax. When an income tax return is more than 60 days late, the minimum penalty is \$210 or 100% of the tax required to be shown on the return that you didn't pay on time, whichever is less.

(Internal Revenue Code Section 6651)

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## Removal or reduction of penalties

We understand that circumstances – such as a serious illness or injury, a family member's death, or loss of financial records due to a natural disaster – may make it difficult for you to meet your taxpayer responsibility in a timely manner.

We can generally process your request for penalty removal or reduction quicker if you contact us at the number listed above with the following information:

- Identify which penalty charges you would like us to reconsider (e.g. 2016 late filing penalty).
- For each penalty charge, explain why you believe it should be reconsidered.

If you write us, include a signed statement and supporting documentation for penalty abatement request.

We'll review your statement and let you know whether we accept your explanation as reasonable cause to reduce or remove the penalty charge(s).

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## Removal of penalties due to erroneous written advice from the IRS

If you were penalized based on written advice from the IRS, we will remove the penalty if you meet the following criteria:

- You wrote us asking for written advice on a specific issue
- You gave us adequate and accurate information
- You received written advice from us
- You reasonably relied on our written advice and were penalized based on that advice

To request removal of penalties based on erroneous written advice from us, submit a completed Claim for Refund and Request for Abatement (Form 843) to the address shown above. For a copy of the form, go to [www.irs.gov](http://www.irs.gov) or call 1-800-TAX-FORM (1-800-829-3676).

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## Interest charges

We are required by law to charge interest when you do not pay your liability on time. Generally, we calculate interest from the due date of your return (regardless of extensions) until you pay the amount you owe in full, including accrued interest and any penalty charges. Interest on some penalties accrues from the date we notify you of the penalty until it is paid in full. Interest on other penalties, such as failure to file a tax return, starts from the due date or extended due date of the return. Interest rates are variable and may change quarterly. (Internal Revenue Code section 6601)

Description	Amount
<b>Total interest</b>	<b>\$21.73</b>

The table below shows the rates used to calculate the interest on your unpaid amount due. For a detailed calculation of your interest, call 1-800-xxx-xxxx.

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Interest - **continued**

Period	Interest rate
October 1, 2016 – December 31, 2016	3%
Beginning January 1, 2017	4%

We multiply your unpaid tax, penalties, and interest (the amount due) by the interest rate factor to determine the interest due.

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**Additional Interest Charges**

If the amount you owe is \$100,000 or more, please make sure that we receive your payment within 10 work days from the date of your notice. If the amount you owe is less than \$100,000, please make sure that we receive your payment within 21 calendar days from the date of your notice. If we don't receive full payment within these time frames, the law requires us to charge interest until you pay the full amount you owe.

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**Additional Information**

- Visit [www.irs.gov/cp11](http://www.irs.gov/cp11).
- You may find the following publications helpful:
  - Publication 1, Your Rights as a Taxpayer
  - Publication 594, The Collection Process
- For tax forms, instructions, and publications, visit [www.irs.gov/formspubs](http://www.irs.gov/formspubs) or call 1-800-TAX-FORM (1-800-829-3676).
- Did you e-file your tax return? Electronically filed returns are less likely to have math errors resulting in notices such as this one. It's free to file your tax returns electronically. Go to [www.irs.gov/efile](http://www.irs.gov/efile) for information and instructions.
- Paying online is convenient, secure, and ensures timely receipt of your payment. To pay your taxes online or for more information, go to [www.irs.gov/payments](http://www.irs.gov/payments).
- You can contact us by mail at the address at the top of this notice. Be sure to include your social security number, the tax year, and the form number you are writing about.
- Keep this notice for your records.

We're required to send a copy of this notice to both you and your spouse. Each copy contains the information you are authorized to receive. Please note: Only pay the amount due once.

If you need assistance, please don't hesitate to contact us.