



Department of the Treasury
Internal Revenue Service

[REDACTED]

[REDACTED]

Date:

09/28/2016

Contact telephone number:

1-866-225-2009

Refer reply to:

[REDACTED]

Incident number:

[REDACTED]

Dear Taxpayer:

Why we're sending you this letter

The Internal Revenue Service places the utmost priority on safeguarding personal information and has strict policies and extensive computer security protocols in place to protect your privacy. We learned that criminal actors attempted entrance to the IRS *Get Transcript* application at IRS.gov, on or before May 25, 2015. At that time, access to that online system was shut down. However, the actors potentially obtained tax return transcripts that included your personal information, including Social Security number (SSN).

Tax account protection

The IRS has added a security marker onto your tax account to help ensure that no one other than you successfully files a tax return with your information. Visit www.irs.gov for more information.

Identity Protection PIN

If you'd like to take additional measures to protect your tax account, you can obtain an Identity Protection Personal Identification Number (IP PIN) from the Service. The IP PIN is a unique six-digit number we assign to a taxpayer to help prevent someone else from using her or his SSN on fraudulent federal income tax returns. If you'd like an IP PIN to use on your future tax returns, please complete Form 14039, *Identity Theft Affidavit*, and follow the instructions to submit the form, available for free download on www.irs.gov.

Additional protection

We don't know if someone will misuse your tax information, but for your protection, we've arranged for you to receive a free Equifax identity theft protection product for one year. Use of this product doesn't imply our approval, guarantee or endorsement of Equifax's or any other company's products, services or business methods. The IRS won't be a party to any agreement made between you and Equifax.

What Equifax will do for you if you enroll

Equifax will review your credit file daily if you enroll and provide:

- Alerts of key changes to your Equifax, Experian and TransUnion credit reports,
- Access to your credit report,
- Access to a customer service toll-free number, available 24 hours a day, seven days a week,
- Up to \$1 million in identity theft insurance, with no deductible and
- Other services that will allow you to monitor your personal accounts.

How to enroll in Equifax identity theft protection

You must contact Equifax within 90 days from the date of this letter to enroll. Your enrollment promotion code is [enter code] . You must use this code when you enroll to receive the one-year identity theft protection for free.

You can enroll by internet or by telephone. In addition to your enrollment promotion code, Equifax will ask for your customer information (name, address, social security number, date of birth, and telephone number). You will also have to give Equifax permission to access and monitor your credit files.

To enroll online, go to www.myservices.equifax.com/tri. The website will guide you step-by-step through the enrollment process. You will need to create an account and provide an e-mail address. If you decide to enroll online, Equifax will send you information and reports through your online account.

To enroll by phone, call 1-866-937-8432 to access the Equifax automated telephone enrollment process. You will receive an order confirmation number when you enroll. Equifax will mail you a fulfillment kit once it verifies your identity. If Equifax can't verify your identity, you will receive a customer care letter with additional instructions. If you decide to enroll by phone, Equifax will send all credit reports and alerts to you by mail.

What a fraud alert means

A fraud alert is a consumer statement added to your credit file that alerts creditors that you may be a victim of fraud. This statement requires creditors to take certain steps to verify your identity before establishing any new credit accounts in your name, issuing a new card on an existing account, or increasing the credit limit on an existing account. All three credit reporting agencies (Equifax, Experian, and TransUnion) have fraud reporting services. You only need to contact one of the credit reporting agencies; the agency you contact will notify the other two.

How to place a fraud alert

You can place a fraud alert on your Equifax credit file by calling the Equifax fraud line at 1-877-478-7625 or by visiting www.fraudalerts.equifax.com.

If you need further assistance, you can contact us at 1-866-225-2009 Monday through Friday from 7 a.m. to 7 p.m., local time.

Sincerely,

Frances W. Kleckley, Director
Privacy Policy and Compliance